

# Dyno Nobel Quality Policy

At Dyno Nobel we are committed to continually improving the safety, quality and reliability of our products and services, to meet customer expectations in a way in which we can be justifiably proud.

Our Quality Policy is developed in accordance with the following strategic drivers:

**Zero Harm:** Demonstrate leadership, promote improvements and share learnings.

**Customer Focus:** Build a mutually profitable relationship with our customers, enabling their long-term success, with a formal process of understanding and responding to their needs and expectations.

**Manufacturing Excellence:** Driving consistency on the performance of our assets with continual improvement and innovation based upon efficient business processes, well-defined measurements, and best practices.

**Leading Technology Solutions:** Be proactive in seeking continuous improvement of ideas and embracing change to provide practical innovations that meet our customers current and emerging needs.

**Talented & Engaged People:** Develop staff competencies, creativity, empowerment and accountability through appropriate training and development programs.

**Profitable Growth:** Deliver improvements on the cost effectiveness of all our business functions, processes and systems, to grow returns for our shareholders.

We will strive to continually improve the quality management system by applying all relevant requirements of the ISO9001 standard and applicable statutory and regulatory requirements, to deliver on our promises.



Deliver on  
our Promises



Think Customer.  
Everyone.  
Every day



Challenge &  
Improve the  
Status Quo